

Terms and Conditions

These Terms and Conditions govern your use of the website operated by **Nicky Shaw Care and Learning Consultancy Ltd** ("we", "us", or "our") and the purchase of our online training courses. By accessing our website or purchasing a course, you agree to these Terms.

1. Use of Our Website

You agree to use this website only for lawful purposes and in a way that does not infringe the rights of others or restrict their use of the website. We may suspend or terminate access if we believe the website is being misused.

2. Course Purchases

When you purchase a training course:

- You are granted a **personal, non-transferable licence** to access the course content.
- Course materials are provided for **your personal use only**.
- You may not reproduce, distribute, share, or resell the course content without written permission.

3. Payments

All payments must be made at the time of purchase through our approved payment providers. Prices are listed on our website and may change at any time.

4. Refunds

Refunds are handled in accordance with our **Refund Policy** available on our website.

5. Intellectual Property

All course materials, videos, text, graphics, and training content are the intellectual property of **Nicky Shaw Care and Learning Consultancy Ltd** and are protected by copyright laws. You may not copy, reproduce, distribute, or modify our content without permission.

6. Limitation of Liability

Our training is provided for educational purposes only. While we aim to provide accurate and helpful information, we make no guarantees about specific results. We are not liable for any indirect or consequential losses arising from the use of our training or website.

8. Website Availability

We do our best to ensure our website and training platform are available at all times. However, we do not guarantee uninterrupted access and may perform maintenance or updates when required.

9. Changes to These Terms

We may update these Terms and Conditions from time to time. Continued use of the website after changes means you accept the revised terms.

10. Governing Law

These Terms are governed by the laws of United Kingdom / Scotland, and any disputes will be subject to the jurisdiction of its courts.

11. Contact Information

If you have questions about these Terms, please contact:

Nicky Shaw care and learning Consultancy Ltd

Email: [nicky shaw@nickyshawtraining.com](mailto:nickyshaw@nickyshawtraining.com)